

# **User Manual**



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Appendix A Technical Parameters

# 1.Product Introduction

# 1.1 Product Overview

#### Intended Use

Each JK\$10.2K-5HIVS consists of 50Ah PACK, Cabinet, switch, single-phase energy mete, cable and PCS. ect. This household energy storage system can store 10 kWh of electricity. In the nighttime when there is no solar energy, the internal battery supplies power to the household load through PCS. When solar energy is available during the day, the solar energy supplies power to the load first, and stores the remaining solar energy to the JKS-B51100- CI battery system.

#### System Overview



| (1) PV channel      | (2) Wifi connection terminals |
|---------------------|-------------------------------|
| (4) Battery breaker | (5) Battery pack              |
| (7) AC channel      | (8) AC breaker                |
| (10) Side covers    | (11) Supporting leg           |





- (3) Power button
- (6) Inverter
- (9) Cabinet
- (12) Front cover

#### Battery Interface Overview



| ltem | Name                          | Definition   |
|------|-------------------------------|--|
| 1    | Power switch                  | · OFF/ON,  |
| 2    | Positive socket               | · Must be in the "ON" state when in use  |
| 3    | ADD                           | Battery output positive or parallel positive line                                      |
| 4    | SW(battery wake/sleep switch) | DIP switch   |
| 5    | SOC                           | When the "OFF/ON" switch button is in the ON state, press and hold this button         |
|      |                               | for 3 seconds to put the battery into the power-on or off state.                       |
|      |                               | The number of green lights shows the remaining power.                                  |
| 6    | ALM                           | Red light flashing when an alarm occurs, red light always on during protection         |
|      |                               | status. After the condition of trigger protection is relieved, it can be automatically |
|      |                               | closed.  |
| 7    | RUN                           | Green light flashing during standby and charging mode. Green light always on           |
|      |                               | when discharging.  |
| 8    | Com                           | Communication cascade port , support RS232   |
| 9    | CAN/RS485                     | Communication cascade port, support CAN/RS485  |
| 10   | DRY CONTACT                   | /  |
| 11   | Negative socket               | Battery output negative or parallel negative line                                      |
| 12   | Grounding                     | Shell ground connection  |

#### **1.2 Electrical Connection**

System connection Diagram:



Grid-connected system diagram for non-Australian and non-South African markets.



the Australian and South African markets of grid connection system diagram.

#### System connection Diagram:

| Recommended DC Switch |             |                 |
|-----------------------|-------------|-----------------|
|                       | PV (option) | Battery(option) |
| Rated Voltage         | ≥580VDC     | ≥60VDC          |
| Rated Current         | 13A         | 125A            |
| Recommended AC Switch |             |                 |
| AC Load AC Grid       |             |                 |
| Rated Voltage         | ≥250VAC     | ≥250VAC         |
| Rated Current         | 40A         | 40A             |

Note: Please install the suitable DC switch on the PV side;

An RCD of the appropriate TYPE B for the backup port is recommended.

# Inverter Interface Overview



1.PV1 Connector 2.PV2 Connector 3.PV Switch 4.Battery Connector 5.GPRS Module 6.Wi-Fi Antenna

| 7.DRED Interface          |
|---------------------------|
| 8.Communication Interface |
| 9.Waterpoof vent valve    |
| 10.AC Load Connector      |
| 11.PE Connection Point    |
| 12.AC Grid Connector      |
|                           |





#### Power Meter connection diagram:

# 2.Safety Instructions

Please read the manual carefully and follow the safety precautions specified in this manual. The safety precautions mentioned in this manual are only supplements to local safety regulations.

# 2.1 Safety Precautions

• The product must be installed and maintained by professionals in accordance with local standards and regulations, and strictly

follow the manual installation steps.

· Before installation and maintenance, please ensure that the storage capacitor is fully discharged, that is, the power supply internal battery input, photovoltaic input and AC grid are disconnected for at least 5 minutes to prevent electric shock or fire.

- When the PV modules are exposed to light, a DC voltage is supplied to this inverter.
- During operation, it is strictly forbidden to directly touch the output, input and other terminals to avoid the danger of electric shock.
- · Do not open the machine shell directly during operation, otherwise it will cause electric shock.
- · Keep the equipment away from flammable and explosive materials and heat sources.
- · It is forbidden to modify the equipment by yourself to avoid serious accidents.

### 2.2 Safety Requirement

This system can only be installed by personnel who have been trained in the power supply system and have sufficient knowledge of the power system.

- · All circuits connected to this power system with an external voltage of less than 51.2V must meet the SELV requirements defined in the IEC60950 standard.
- · lif operating within the power system cabinet, make sure the power system is not charged. Battery devices should also be switched off.

· Distribution cable wiring should be reasonable and has the protective measures to avoid touching these cables while operating

power equipment.

· When installing the battery system, must wear the protective items below:







Safety goggles

Safety shoes

# 2.3 Tools and data

Tools and meters that may be used are shown in table 1-1.

Table 1-1Tool instrument

#### Name

| Screwdriver(Slotted、Phillips) | Multimeter           |
|-------------------------------|----------------------|
| lorque wrench                 | Clamp current meter  |
| Diagonal pliers               | Insulation tape      |
| Pointed nose pliers           | Temperature meter    |
| Pliers to hold the wire       | Anti-static bracelet |
| Stripping pliers              | Cable tie            |
| Electric drill                | Tape measure         |

# 2.4 Symbolic Interpretation



Attention. Operate not according to the requirements, may result in personal injury.



Danger: Be careful of electric shock, high voltage.





High temperature of equipment outlet, be careful to touch.



After power off, wait for 5 minutes to ensure full discharge of the machine.



Refer to operating instructions



This battery product passed the TUV certifica-

tion test





The equipment can not be discarded with other household garbage, must be sent to the appropriate institution for recycling.



Recyclable and reusable



This side up



Please read the manual carefully before use



Protective grounding



Grounding

This battery product meets European directive reauirement

| Situation Occurs | Description and Action Need  |
|------------------|--|
| Leakage          | Avoid touch of leaking liquid or gas. If you touch leaking electrolyte, do as below immediately. |
|                  | Inhalation: Evacuate the contaminated area, and seek medical help.                               |
|                  | Eye contact: Rinse eyes with flowing water for 15minutes, and seek medical help.                 |
|                  | Skin contact: Rinse contacted area thoroughly with soap and water, and seek medical help.        |
|                  | Ingestion: Vomiting, and seek medical help.  |
| Fire             | It's hard for PACK systems ignite spontaneously. If the PACK has caught a fire, do not try to    |
|                  | extinguish the fire but evacuate people immediately.   |
| Wet Packs        | If PACK is flooded or submerged, do not access it. Contact Jinko or distributor for technical    |
|                  | assistance immediately.  |
| Damaged PACKS    | Damaged PACKS are dangerous and must be handled with special attention. They are no              |
|                  | longer suitable for use and may cause danger to people. If the PACK damaged, stop use it         |
|                  | and then contact the Jinko or distributor.   |

# 3.Packing, Transportation, Storage

# 3.1 Packing

Products are shipped by split deliver:

- $\cdot$  The cabinet is packed in wooden case with desiccant inside.
- · Each battery is packed in a separate carton, and the outer box must be checked for integrity.
- The inverter is packaged in a carton alone, and it is necessary to check whether the outer packaging box is intact during on-site installation.

# 3.2 Transportation

- Transport must comply with the dangerous goods transport requirements of UN38.3 and local laws and regulations.
- $\cdot$  The equipment is heavy and must be moved mechanically.
- · Equipment and packaging cannot be wet, so cannot be transported in the open air.

# 3.3 Storage

- · Storage temperature: -10 °C  $\sim$  35 °C , ≤6month;
- (The SOC is kept in the range of 40% to 60% before storage)
- · Storage humidity: 10%~80%RH
- $\cdot$  The storage room must be ventilated, clean and dry, and protected from dust and moisture.
- The maximum storage time should not exceed 6 months, and it is recommended to charge and discharge the battery after this time.
- $\cdot$  The sunlight in the storage room cannot directly illuminate the device.

# 4. Components Checking

# 4.1 Cabinet Package



| ITEM | DESCRIPTION   | QTY. |  |
|------|---|------|--|
| A    | Preinstalled cabinet  | 1    |  |
| В    | Quick installation guide  | 1    |  |
| С    | User manual   | 1    |  |
| D    | M8 explosive screw  | 4    |  |
| E    | Positive and negative parallel power cable (Red and black)                  | 2    |  |
| F    | Communication cable between batteries                                       | 1    |  |
| G    | Positive and negative cable between inverter and DC breaker (Red and black) | 2    |  |
| Н    | M6 batteries fixing screw   | 8    |  |
|      |   |      |  |

### 4.2 Battery Packages



# 4.3 Inverter Package









| ITEM | DESCRIPTION                                | QTY. |
|------|--|------|
| J    | Inverter                                   | 1    |
| K    | Positive and negative PV plug              | 2    |
| L    | PE line (GND)                              | 2    |
| M    | Communication cable                        | 1    |
| N    | Battery water proof box                    | 1    |
| 0    | Wifi antenna (Including the extended wire) | 1    |
| P    | Power meter                                | 1    |
| Q    | Ground screw                               | 2    |

# 5.Product Installation

#### NOTICE

· Ensure to read the guidance before installation in order to understand product information and safety cautions.

· Operators should be well trained technicians and fully understand the whole photovoltaic system, grid network, working principle and

national regional standards.

· Installers must use insulating tools and wear safety equipment.

· Device damages caused by failure to comply with storage, transportation, installation and use requirements specified in Guidance are not coved by Warranty.

· Build sun& rain shade to avoid direct exposure to the sunlight and rain.

· Ensure the batteries, the grid and the PV are isolated or powered off before connecting wires.

#### Installation Environment





![](_page_5_Picture_14.jpeg)

### Installation Position, sun& rain for all-in-one product

![](_page_5_Figure_16.jpeg)

#### 5.2 Installation Instruction

The cabinet is installed on the ground and fixed against the wall with expansion screws to prevent the cabinet from being unstable and tipping over. There must be no less than 800mm installation and maintenance space on the left side of the cabinet, and 300mm installation and maintenance space on the right side of the cabinet. It is recommended to leave 300mm of natural ventilation convection space at the top of the cabinet.

·Note: In principle, the top of the cabinet is equipped with rain protection facilities.

![](_page_5_Figure_20.jpeg)

#### 5.3 Installation Steps

#### 5.3.1 Take off screws of the cabinet to take off all the 4 covers.

![](_page_5_Picture_23.jpeg)

Installation Tools

![](_page_5_Figure_25.jpeg)

![](_page_5_Picture_26.jpeg)

![](_page_5_Figure_27.jpeg)

![](_page_5_Picture_28.jpeg)

# Wall Mounted Notice

![](_page_5_Picture_30.jpeg)

- 1 · Battery outside cover
- 2 · Battery inside cover
- 3 · Main part of cabinet
- 4 · Front-mid cover
- 5 · Front cover

1) Take off the 10 screws of front cover from both side, then take off the front cover

![](_page_6_Figure_2.jpeg)

2) Take off the 6 screws of battery outside cover, then take off the cover

![](_page_6_Picture_4.jpeg)

3) Take off the battery inside cover

![](_page_6_Picture_6.jpeg)

4) Take off the front-mid cover

![](_page_6_Picture_8.jpeg)

#### 5.3.2 Fix the cabinet to the wall

1) Mark the position of the fixing holes, drill holes according to the marks, fix the cabinet by Component "C" to the wall.

![](_page_6_Figure_11.jpeg)

![](_page_6_Figure_12.jpeg)

![](_page_6_Figure_13.jpeg)

![](_page_6_Figure_14.jpeg)

![](_page_6_Picture_15.jpeg)

# 5.3.4 Pre-install the inverter before mount it into the cabinet

![](_page_6_Picture_17.jpeg)

Install the battery DC cable and the water proof

#### 5.3.5 Mount the inverter

1) Mount the inverter

![](_page_6_Picture_21.jpeg)

2) Fix the inverter with screw

![](_page_6_Figure_23.jpeg)

![](_page_6_Figure_24.jpeg)

![](_page_6_Picture_25.jpeg)

Plug in the BMS and Meter RJ45 terminal first then fix the water proof

![](_page_6_Figure_28.jpeg)

# 5.3.6 Connect inverter wires

1) Connect the inverter-battery cables to the isolator

![](_page_7_Figure_3.jpeg)

2) Connect the inverter-BMS communication cable to the cabinet BMS port.

![](_page_7_Figure_5.jpeg)

3) The inverter AC connectors are pre-installed, just rotate and lock them.

![](_page_7_Figure_7.jpeg)

4) Install the antenna to the antenna interface, one side is to the inverter, another side is to the cabinet.

![](_page_7_Figure_9.jpeg)

5) Connect inverter GND and the cabinet GND together

![](_page_7_Picture_11.jpeg)

# 5.3.7 Connect AC wires

\* AC-LOAD is to connect important loads.

![](_page_7_Picture_14.jpeg)

# 5.3.8 Connect Battery wires

1) Connect DC power cable, communication cable, power button cable.

![](_page_7_Figure_18.jpeg)

2) Use the component "N" to connect the GND of cabinet and batteries together.

![](_page_7_Picture_20.jpeg)

![](_page_7_Picture_21.jpeg)

![](_page_7_Picture_22.jpeg)

Connect GND together by component 'N'

![](_page_7_Picture_24.jpeg)

![](_page_7_Picture_26.jpeg)

# 5.3.9 Install PV cable

1) Check and verify PV rotary switch is at OFF position.

![](_page_8_Figure_3.jpeg)

2) Connect PV connectors.

3) Use multi-meter to measure PV side voltage and verify correct polarity, ensure open-circuit voltage is less than 580V.

![](_page_8_Figure_6.jpeg)

4) Connect PV terminals to the corresponding interfaces.

![](_page_8_Figure_8.jpeg)

#### 5.4. Configuration

1) Set the batteries' DIP switch

The first battery:

![](_page_8_Picture_11.jpeg)

#### 5./4. Start up the system

#### NOTICE

 $\cdot$  We strongly suggest user to start the system according to the steps in order in this document.

1) Switch on the battery DC isolator firstly

![](_page_8_Figure_16.jpeg)

2) Switch on the battery power button on batteries

![](_page_8_Figure_18.jpeg)

![](_page_8_Figure_19.jpeg)

3) Keep pushing the power for over 3s, and confirm both batteries' lights are on

![](_page_8_Figure_21.jpeg)

![](_page_8_Picture_22.jpeg)

# The second battery:

![](_page_8_Picture_24.jpeg)

Switch the isolator from off to on (Down to up)

![](_page_8_Figure_27.jpeg)

#### 4) Switch on the PV DC switch

![](_page_9_Picture_2.jpeg)

5) Switch on the two AC isolators, just push them up.

![](_page_9_Picture_4.jpeg)

6) Use "Jinko RESS Cloud APP" to connect, check and set the inverter, after that, power on the inverter by the APP.

| Invest Settings   Rouce Settings   Sover Settings   Soutosan & Statup   Moding Parameters Settings   Working Mode Settings |                |                   |   |
|--|----------------|-------------------|---|
| Router Settings )<br>Server Settings )<br>Server Settings )<br>Housing Mode Settings )<br>Advanced settings )              | < .            | Inverter Settings | ۵ |
| Server Settings  | Router Setting |                   | > |
| Shuttoun k Startup   | Server Setting | 102               | 2 |
| Moking Parameters Settings ><br>Working Mode Setting ><br>Advanced settings >  | Shutdown & S   | Stamp             | • |
| Working Mode Satting   | Working Para   | samerers Settings | Σ |
| Adversed antirgs   | Working Mod    | de Setting        | > |
|  | Advanced ave   | etirga            | 5 |
|  |                |                   |   |
|  |                |                   |   |
|  |                |                   |   |
|  |                |                   |   |
|  |                |                   |   |
|  |                |                   |   |
|  | 4              | •                 |   |

5.5 Power off

(1) Press the POWER button to power off, and the battery pack indicator goes off to complete the battery shutdown. (2) When there is no power in PV or AC Grid or battery, the inverter will shut down.

# 6.APP introduction

In Local Connection Mode, please connect your inverter to the App with Inverter WiFi, access to the Internet is not required. Please click the 'Local Connection Mode' button to go to Local Connection Mode. (When you are using Local Connection Mode, if you have connected your device to the Cloud, you will first need to turn off "Whether to Connect to Cloud".

![](_page_9_Picture_12.jpeg)

![](_page_9_Picture_13.jpeg)

#### Home Page Description

Local Connection Mode, includes Home Button, Device Running Status and related data.

![](_page_9_Picture_17.jpeg)

7) Detailed settings, please refer to APP operation manual.

![](_page_9_Picture_19.jpeg)

|     | <br>Mode | 1     |            |
|-----|----------|-------|------------|
| ode | Click    | Local | Connection |
|     |          |       |            |
|     |          |       |            |
| ÷   |          |       |            |
| rd  |          |       |            |
| e   |          |       |            |
|     |          |       |            |
|     |          |       |            |
|     |          |       |            |

#### **Connect to Device**

Firstly, please use your phone to connect to the Inverter WiFi, and then please click the button on the toolbox to see the side menu. And click the 'Connect' Button. When you connected to the inverter successfully, the homepage will show some data, and the number of warnings will be shown on the alarm button on the toolbox.

![](_page_10_Picture_3.jpeg)

#### Detail Data

There are detail data lists below in the flow diagram, including: PV information, grid information, Back-up Loads, Battery Parameters, System Information, Parallel Information. When you click in, you will see the corresponding data page.

![](_page_10_Picture_6.jpeg)

#### Inverter Settings (Local Connection Mode)

Settings include: Router Settings, Server Settings, Shutdown & Startup, Working Parameters Settings, Working Mode Setting, Advanced

Setting. Advanced Settings need dealer's password to do the settings.

![](_page_10_Picture_10.jpeg)

#### **Router Settings**

(1) Router Settings can make the inverter connect to available Internet, so that the device can connect to the Web Cloud Monitoring System.

(2) If PCU software version is higher than 601, when you open the page, you will be able to check all of the parameters that have been set before.

(3) Enable 'Whether to Connect to Cloud Monitoring', and then input Router SSID and Password and then click 'Setting' button. The inverter will restart after setting succeeds. (After the inverter restarts, phone may not be able to connect to the inverter WIFI shortly, please try again after 2-10 minutes).

(4) If you disable 'Whether to connect to Cloud Monitoring', then the inverter will disconnect from the Cloud. (5) Before upgrading PCU or DSP, please firstly disable 'Whether to connect to Cloud Monitoring'.

![](_page_10_Picture_17.jpeg)

![](_page_10_Picture_18.jpeg)

|          | 0 | This symbol         |
|----------|---|---------------------|
|          |   | shows white         |
|          | 5 | when APP is         |
|          |   | connecting to       |
|          | • | inverter; it is red |
| Sentinge | > | when it is note     |
| ų        | × |                     |
|          | > |                     |
|          |   |                     |
|          |   |                     |
|          |   |                     |
|          |   |                     |
|          |   |                     |
|          |   |                     |
|          |   |                     |

#### Server Settings

(1) Server Settings are used for the inverter to connect to the Cloud Monitoring System Server.

(2) Choose Server IP, and then click 'Setting' button, and the inverter will restart after setting succeeded.

(3) If PCU software version is higher than 601, when you open the page, you will be able to check all of the parameters that have been

set before.

![](_page_11_Picture_6.jpeg)

#### Shutdown & Startup

lease click the button on the right of 'Shutdown & Startup', you will be able to issue Shutdown or Startup order to the inverter.

![](_page_11_Picture_9.jpeg)

#### Working Mode Setting

Set the Working Mode of the device, including General Mode, Micro-grid Mode, Energy Storage Mode, Peak and Bottom Mode and

AC Coupling Mode.

(1) After you select the working mode(None Peak and Bottom Mode), click the 'Setting' button.

(2) If it is 'Peak and Bottom' Mode, you will need to set time periods for 'Peak and Bottom Mode'. All the time periods must add up to exactly 24 hours.

![](_page_11_Picture_15.jpeg)

#### APP Detailed operation guide, please refer to «Jinko RESS Cloud User Manual»

Set the Working Mode of the device, including General Mode, Micro-grid Mode, Energy Storage Mode, Peak and Bottom Mode and AC Coupling Mode.

(1) After you select the working mode(None Peak and Bottom Mode), click the 'Setting' button.

(2) If it is 'Peak and Bottom' Mode, you will need to set time periods for 'Peak and Bottom Mode'. All the time periods must add up to exactly 24 hours.

#### Others

(1) Radio equipment operates frequency band from 2.412GHz to 2.484GHz;

(2) Radio equipment operates maximum radio-frequency power of 19/18/17 dBm;

![](_page_11_Picture_23.jpeg)

| •                                     |               |               |                  |
|---------------------------------------|---------------|---------------|------------------|
| • •                                   | < w           | orking Mode S | etting £         |
| 0                                     | Starting time | End Time:     | Time Period Type |
| attem Made                            | 00:00         | 01:00         | Sharp Price      |
| for areas with<br>liation electricity | 01:00         | 24.00         | Peak Price       |
|                                       |               |               |                  |
| tied inverter has                     |               |               |                  |
|                                       |               |               |                  |
|                                       | <b>_</b>      | Setting       |                  |
|                                       | ٩             | ٠             |                  |

# 7.Maintenance and troubleshooting

### 7.1 Routine maintenance

 $\cdot$  Please charge the battery every six months from the date of manufacture.

 $\cdot$  When the device is not in use for a long time, discharge the battery to 45% to 60% of its capacity and disconnect the battery output

to avoid battery emptying.

 $\cdot$  The whole machine does not involve maintenance.

#### 7.2 Troubleshooting

| Fault phenomenon                                       | Fault cause  | Solution   |
|--|--|--|
| POWER button does not respond                          | Starting-wire damaged or poor contact                                  | Open the side door and press the SW button of any battery pack for 3 seco  |
| Short discharge time                                   | Low battery  | Please contact the manufacturer.   |
|  | Battery overload   | Keep the battery charged for more than 4 hours to fully charge the battery |
|  | The battery ages and its capacity decreases                            | Check load status and remove non-critical loads.                           |
| Unable to charge or discharge                          | Internal failure   | Contact the manufacturer to replace the battery pack and its component     |
|  | The battery temperature is too High.                                   | Please contact the manufacturer.   |
| Battery pack communication is abnormal                 | Communication-wire damaged or poor contact                             | Let the battery pack stand at room temperature for more than 3 hours       |
| The indicator does not respond after The power on      | Total voltage lower than 39V   | Check whether battery pack communication is normal.                        |
| No DC output   | Battery status is abnormal.  | Check the total voltage  |
|  | Battery gets into over-discharged protection                           | Read the battery information on the monitor                                |
| The DC power supply time is too short                  | Battery capacity become smaller  | Storage battery replacement or add more modules                            |
| The battery can't be fully charged to 100%             | Charging voltage is too low  | Adjust charging voltage at 56.5V or 57V                                    |
| The power cable sparks once power on and ALM light RED | Power connection short-circuit   | Turn off the battery, check the cause of the short circuit                 |
| Grid locking failed                                    | Abnormal frequency or voltage of grid                                  | Shut down and turn on when the power grid is normal                        |
| AC Output Short Circuit                                | Short circuit of the load or grid                                      | Shut down and check the circuit, restart after troubleshooting             |
| Output Leakage Current Failure                         | Abnormal electrical connection   | Shut down and check the circuit, restart after troubleshooting             |
|  | Leakage current of load exceeds standard                               | Make sure leakage current of load meets the standard                       |
| Output Overload  | The output current exceeds the limit value due to too large load power | 1.Please check load power, resistive load is not more than 10kW(Each pho   |
|  |  | 3kW (Each phase is not more than 1kW).                                     |
|  |  | 2. Auto-recover within 10 minutes after fault elimination                  |
| Inverter Soft Start Failure                            | Inverter Damage  | 1. Occasional failures can be automatic recovery.                          |
|  |  | 2.The Inverter cannot be automatic recovery, shut down and turn on whe     |
|  |  | please contact the service.  |
| Low Grid Frequency                                     | The frequency of grid is lower than lower limit                        | Check power grid, resume to work when go back to permitted range of gri    |
| High Frequency Grid                                    | Frequency of grid is higher than upper limit                           | Check power grid, resume to work when go back to permitted range of gri    |
| Low Grid Voltage                                       | The voltage of the grid is lower than lower limit                      | Check power grid, resume to work when go back to permitted range of gri    |
| High Grid Voltage                                      | The voltage of the grid is higher than upper limit                     | Check power grid, resume to work when go back to permitted range of gri    |
| PV2 Under voltage                                      | PV2 Without voltage  | Make sure the PV2 connection is normal and the switch is closed.           |
|  | The voltage of PV2 is lower than lower limit                           | Check PV2 configuration, increase PV2 open-circuit voltage                 |
| PV2 Over voltage                                       | The voltage of PV2 is higher than upper limit                          | Check PV2 configuration, reduce PV open circuit voltage                    |

![](_page_12_Picture_9.jpeg)

| conds to power on all battery packs.                              |
|---|
|   |
| ery.  |
|   |
| ents  |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
| hase is not more than 3.3kW). Inductive load is not more than     |
|   |
|   |
|   |
| nen the power grid is normal. If it still can't be self-recovery, |
|   |
| grid frequency  |
| grid frequency  |
| grid voltage  |
| grid voltage  |
|   |
|   |

| Fault phenomenon   | Fault cause  | Solution  |
|--|--|---|
| PV1 Under voltage  | PV1 Without voltage                                      | Make sure the PV1 connection is normal and the switch is closed.                    |
|  | The voltage of PV1 is lower than lower limit             | Check PV1 configuration, increase PV2 open-circuit voltage                          |
| PV1 Over voltage   | The voltage of PV2 is higher than upper limit            | Check PV1 configuration, reduce PV1 open-circuit voltage.                           |
| Reverse PV2  | PV2 positive and negative poles reversed connected       | Check cable connection, resume to work when go back to normal                       |
| Reverse PV1  | PV1 positive and negative poles reversed connected       | Check cable connection, resume to work when go back to normal                       |
| Bus software soft fault  | Inverter Damage  | 1. Occasional failures can be automatic recovery.                                   |
|  |  | 2.The Inverter cannot be automatic recovery, shut down and turn on whe              |
|  |  | contact the distributor   |
| Bus hardware fault   | Inverter Damage  | 1. Occasional failures can be automatic recovery.                                   |
|  |  | 2. The Inverter cannot be automatic recovery, shut down and turn on whe             |
|  |  | contact the distributor.  |
| DC Bus Capacitor Under voltage                                     | Inverter Damage  | 1. Occasional failures can be automatic recovery.                                   |
|  |  | 2. The Inverter cannot be automatic recovery, shut down and turn on whe             |
|  |  | please contact the service.   |
| DC Bus Capacitor Over voltage                                      | Inverter Damage  | 1. Occasional failures can be automatic recovery.                                   |
|  |  | 2.The Inverter cannot be automatic recovery, shut down and turn on whe              |
|  |  | contact the service.  |
| DC Bus Voltage Imbalance   | The load is a half wave load.                            | 1. Occasional failures can be automatic recovery.                                   |
|  | Inverter Damage  | 2.Please shut down if the inverter cannot be automatic recovery, make s             |
|  |  | please contact the service.   |
| The SOC of the battery is lower than the limit to stop discharging | Low Battery  | 1.Short time failure is normal, waiting for PV or grid charging                     |
|  |  | 2. It is recommended to turn off the inverters when there is no PV or power         |
|  |  | 3.User Chooses"General Mode", When the PV power is maximum, it can                  |
|  |  | recommend that users reduce load or use "Battery mode".                             |
| Battery charge/discharge over current                              | Inverter Damage  | 1. Occasional failures can be automatic recovery.                                   |
|  | Load current exceeds the rated range of inverter         | 2.The Inverter cannot be self-recovery, shut down and turn on when the              |
|  |  | please contact the service  |
|  |  | reduce load   |
| The grid side and load side connectors are connected in reverse    | Connector Installation Errors on Grid Side and Load Side | Grid side connectors and load side connectors are installed in the correct          |
| Battery Overvoltage  | Battery DC voltage is higher than the upper limit        | Check battery configuration, reduce battery open-circuit voltage                    |
| Battery Under Voltage (EOD)  | Battery DC voltage is lower than lower limit             | Check battery configuration, increase battery open-circuit voltage                  |
| Positive bus Insulation impedance fault                            | Insulation impedance is less than limit value            | Make sure the insulation impedance of PV module is greater than 33k $\!\Omega.$     |
| Negative bus Insulation impedance fault                            | Insulation impedance is less than limit value            | Make sure the insulation impedance of PV module is greater than $33 \mbox{k}\Omega$ |
| PV bus software soft start fault                                   | Inverter Damage  | 1.Occasional failures can be self-recovery  |
|  |  | 2.The Inverter cannot be auto-recover, shut down and restart .If it still can       |
| PV1 bus hardware soft start fault                                  | Inverter Damage  | 1.Occasional failures can be self-recovery 2.The Inverter cannot be auto-r          |
|  |  | please contact the service.   |
| Relay self checking fault  | Internal relay cannot be disconnected or closed          | Shut down and restart .If it still can't be auto-recover, please contact the s      |
|  |  |   |

![](_page_13_Picture_2.jpeg)

nen the power grid is normal. If it still can't be autorecover. Please

en the power grid is normal. If it still can't be autorecover, please

en the power grid is normal. If it still can't be automatic recovery,

nen the power grid is normal. If it still can't be autorecover, please

sure the load is not a half wave load, the inverter is still failure,

r grid for a long time. Turn on when PV or grid is normal.

only be used for load. Batteries can't be recharged. We

power grid is normal. If it still can't be automatic recovery,

t position

in't be auto-recover, please contact the service

recover, shut down and restart .If it still can't be auto-recover,

service

| Fault phenomenon                   | Fault cause  | Solution   |
|------------------------------------|--|--|
| IGBTA/B/C temperature sensor fault | Actual ambient temperature is too low                          | No operation required. When the temperature rises, it will recover by itself.  |
|                                    | Temperature sensor failure                                     | Shut down and restart .If it still can't be auto-recover, please contact the c |
| IGBTA/B/C temperature too high     | There are obstruction or shelter around installation position. | Check if there are any obstruction or shelter around installation position.    |
|                                    | There are heat sources around, cause ambient tempera-          | Keep away from heat sources and reduce ambient temperature. If it still co     |
|                                    | ture to be too high  | restart .If it still can't be autorecover, please contact the distributo       |
|                                    | Temperature sensor failure                                     | Shut down and restart .If it still can't be automatic recovery, please contac  |

· If the fault persists, contact the manufacturer as soon as possible.

Note: Do not disassemble the product yourself!

 $\cdot$  When you need to report a fault to the customer service , record and inform the following information:

a.Model;

b.Serial No.; Date of failure, complete problem description (including LED display, working status before failure, etc.)

![](_page_14_Picture_7.jpeg)

distributor

#### an't be recover after temperature is reduce. Shut down and

t the service

# Server and contact

# Jinko Solar Co., Ltd

No.1, Jinko Road, Shangrao Economic Development Zone Shangrao City,

Jiangxi Province, 334100, P.R. China

www.jinkosolar.com

![](_page_15_Picture_6.jpeg)

### Appendix A Technical Parameters

| Model                | JKS10.2K-5HLVS  |                               |
|----------------------|---|-------------------------------|
| System Capacity      | 5kW/10kWh   |                               |
| PV String Input      | Max. DC input power (W)   | 6000                          |
|                      | Max. DC Input voltage & nominal voltage (V)                     | 580 & 360                     |
|                      | Startup voltage & MPPT voltage range (V)                        | 90 & 125-550                  |
|                      | Number of MPPT  | 2                             |
|                      | Max.input current per MPPT (A)                                  | 13                            |
|                      | Max.input backfeed current to the array(A)                      | 12                            |
|                      | Max.short-circuit current per MPPT (A)                          | 14                            |
| Battery Input        | Battery type  | LFP (LiFePO4)                 |
|                      | Nominal battery voltage (V)                                     | 51.2                          |
|                      | Charging Voltage range (V)                                      | 44.8-57.6                     |
|                      | Max. charging current & discharging current (A)                 | 70 & 100                      |
|                      | Battery capacity (Ah)   | 100*2                         |
|                      | Energy capacity (kWh)   | 10.24                         |
|                      | Usable capacity (kWh)   | 9.216                         |
| AC Grid Input/Output | Nominal AC output power (W)                                     | 5000                          |
|                      | Nominal AC voltage & AC grid frequency                          | 230Vac & 50/60Hz±5Hz          |
|                      | Maximum output fault current a.c. A (peak and duration), or RMS | 129Apeak,8.5Arms              |
|                      | Maximum current (A)   | 22.8                          |
|                      | Maximum output overcurrent protection(A)                        | 26                            |
|                      | Power factor (cosΦ)   | 0.8leading-0.8lagging         |
|                      | Maximum continuous input current (Aa.c)                         | 22.7                          |
|                      | Rated input current (Aa.c)                                      | 21.7                          |
|                      | Maximum continuous input power (W)                              | 5000                          |
|                      | Maximum continuous input current (Aa.c)                         | 22.7                          |
|                      | Rated output current (A)  | 21.7                          |
|                      | inrush current  | 8.0A peak@100us               |
|                      | Maximum continuous input power (W)                              | 5000                          |
| AC Output (Backup)   | Max. output power (W)   | 4600W(4800W 5min; 6000W 5sec) |
|                      | Nominal AC voltage & AC grid frequency                          | 230Vac & 50/60Hz±5Hz          |
|                      | Rated output current (A)  | 20                            |
|                      | max. continuous (A)   | 20                            |
|                      | Maximum output fault current a.c. A (peak and duration), or RMS | 98Apeak,45Arms                |
|                      | inrush current  | 8.0A peak@100us               |
|                      | Maximum output overcurrent protection(A)                        | 60                            |
| Efficiency           | Max. PV efficiency  | 97.8%                         |
|                      | Euro. PV efficiency   | 97%                           |

![](_page_16_Picture_3.jpeg)

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| Model                  | JK\$10.2K-5HLV\$               |  |  |  |  |
|------------------------|--------------------------------|--|--|--|--|
| Protection             | Anti-islanding protection      | Yes  |  |  |  |
|                        | Output over current            | Yes  |  |  |  |
|                        | DC reverse polarity protection | Yes  |  |  |  |
|                        | String fault detection         | Yes  |  |  |  |
|                        | AC/DC surge protection         | DC Type II ; AC Type III                             |  |  |  |
|                        | Insulation detection           | Yes  |  |  |  |
|                        | AC short circuit protection    | Yes  |  |  |  |
| General Specifications | Dimensions W x D x H           | 623*170*1843mm                                       |  |  |  |
|                        | Cabinet weight                 | 52kg   |  |  |  |
|                        | Inverter weight                | 25kg   |  |  |  |
|                        | Packs weight                   | 88kg   |  |  |  |
|                        | Isolation type                 | Transformerless                                      |  |  |  |
|                        | Operating temperature range    | -20 °C ~+55 °C                                       |  |  |  |
|                        | Noise level                    | <30dB  |  |  |  |
|                        | Cooling type                   | Natural Convection                                   |  |  |  |
|                        | Operation altitude             | ≤2000m   |  |  |  |
|                        | Operation humidity             | 0%~95% RH  |  |  |  |
|                        | Ingress protection class       | IP65(Inverter & battery cabinet)                     |  |  |  |
|                        | Communication                  | RS485/CAN2.0/WIFI                                    |  |  |  |
|                        | Display                        | APP  |  |  |  |
|                        | Certification & standard       | IEC62109 EN61000 IEC 62619 IEC 63056 UN 38.3 NRS 097 |  |  |  |

![](_page_17_Picture_2.jpeg)

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JKS10.2K-5HLVS

![](_page_18_Picture_1.jpeg)